

# **TERMS AND CONDITIONS**

The following terms and conditions apply to all treatments and services.

#### **Services**

Stride Physiotherapy aims to offer a high quality hippotherapy service, as well as providing specialist riding lessons within Morpeth Riding for the Disabled. Consultancy and assessment sessions are also offered in the area of horse riding and therapeutic riding. These include advice re mounting, mounted and dismounted exercises, and tack.

### Assessments and treatment

All new clients will have an initial assessment; goals and a therapy programme will be set. A course of up to 12 sessions of hippotherapy will then be undertaken, and a final reassessment will be carried out. Each hippotherapy session will take 30 minutes with up to 25 minutes being spent on the horse, to allow for mounting and turnover of riders. One session in every four will be held at the black horse riding shop ( The Whitehouse Farm Centre, Stannington, Morpeth, Northumberland NE61 6AW ) on the mechanical horse, as this allows different techniques to be used and will act as an adjunct to the hippotherapy sessions. The client will spend 20 mins on the mechanical horse. Should the client like to continue with a further block of hippotherapy, they will be advised to go back on to the waiting list until a session is available.

#### Costs

Hippotherapy sessions are charged at £40 per session. Assessments and reassessments are charged at £40 irrespective of the time needed to complete the assessment.

Reports, emails, and telephone calls are charged at £10 for every 10 minutes of time taken to complete.

## **Invoicing**

An invoice will be sent at the end of each month and will need to be paid within 14 days of the invoice date. Sessions will be suspended until payment is made should the payment not be made within 2 weeks of the invoice date.

## **Cancelations**

All cancellations need to be made at least 24 hours prior to a session. In the case where a session is cancelled less than 24 hours in advance, the session will be charged a £30 cancellation fee.

Should a session need to be cancelled by the therapist, the client will be notified 24 hours in advance.

Occasionally sessions may need to be cancelled due to an injury to the ponies, or bad weather. The client will be notified by text message or telephone call as soon as possible. There will be no charge if the therapist has to cancel the session.

Declaration	
l,	agree to the above terms
and conditions, and agree for my child	
hippotherapy assessment and treatment at the Pegasus centre, T	Franwell.
I agree/ disagree for videos and photos to be taken for the purpo not to be used for any other purpose.	oses of assessment, and for them
I agree/ disagree for photos/ video to be used by Joanna Parsons and web site, as well as other advertising.	for the purposes of social media
I agree/ disagree for information to be shared with other profess including their NHS physiotherapist	ionals working with my child
Signed	
Data	